Planning Committee – 20 May 2025

Report Item 1

Application No: 24/00919FULL Full Application

Site: Spot In the Woods, 174 Woodlands Road, Woodlands,

Southampton SO40 7GL

Proposal: Change of use of existing building from C1 hotel to C3

residential; installation of balustrading to existing first-floor

terraces; removal of faux mono-pitched roof

Applicant: Mr S Parker

Case Officer: Liz Marsden

Parish: Netley Marsh Parish Council

1. REASON FOR COMMITTEE CONSIDERATION

Application which is contrary to the adopted development plan but which is recommended for approval.

2. POLICIES

Principal Development Plan Policies

SP4 Spatial strategy

SP15 Tranquillity

SP17 Local distinctiveness

SP19 New residential development in the National Park

SP21 The size of new dwellings

SP46 Sustainable tourism development

DP2 General development principles

DP49 Re-use of buildings outside the Defined Villages

NPPF

Sec 12 - Achieving well-designed places

Sec 15 - Conserving and enhancing the natural environment

Sec 16 - Conserving and enhancing the historic environment

3. MEMBER COMMENTS

None received

4. PARISH COUNCIL COMMENTS

Netley Marsh Parish Council: Recommend permission for the change of

use with the condition that the other, retrospective works be applied for as a separate application. Some of those works may be contrary to policy and the raised terrace was a particular problem.

5. CONSULTEES

Tree Officer: All tree works have been dealt with through tree work notifications and have been considered reasonable. The site still benefits from a mature stock of trees and there is no objection on tree grounds.

Conservation Officer: From a heritage point of point of view, securing the ongoing care and maintenance of a heritage asset is very important, which is best achieved by securing a use that is compatible with conserving its heritage significance. Often the original use of a building is the best use for it and would secure the long-term re-use of the building together with the character and appearance of the conservation area.

There were original concerns about the removal of the faux pitched roof over the single storey side extension and its replacement with a glazed balustrade. Whilst this was over a modern addition and did not damage or remove any historic fabric, it exposes the large flat roof and the glazed balustrade was considered to be an incongruous suburban feature that was not in keeping with the character of the Victorian building. These concerns have been addressed by the submission of amended plans which would result in the glazed balustrade being replaced with more traditional metal railings.

6. REPRESENTATIONS

Eight letters of objection on the following grounds:

- Proposal has resulted in the loss of a hotel and community facility.
- Loss of employment and detriment to local economy in an area that needs hotels, cafes and restaurants.
- Balcony results in overlooking of the surrounding properties with loss of privacy and residential amenity.
- Trees have been removed.
- Light pollution due to significant level of external lighting.
- Football pitch been created with more trees removed resulting in noise and disturbance.
- The grand 'manor house' design is not in keeping with the character and appearance of the area.
- The works are retrospective and it is not understood how they could have been allowed to continue.
- The reasons for the refusal of the previous application are still valid.
- Will set a precedent for other similar proposals is the National Park.

- There have been no retrospective applications for a new side extension, astro-turf pitch, fencing and excessive external lighting.
- Adverse impact on local wildlife.
- Lawn/football pitch has been used as a helipad.

Five Letters of support or comment on the following grounds:

- Apparent that the building was falling into disrepair and was not being maintained due to lack of funds and that the hotel business was not viable.
- The use as a well-maintained single dwelling is preferable to its ownership by a corporation that has no interest other than financial.
- The building has already been significantly repaired and refurbished and, given its historic significance, its use as dwelling is preferable to it falling into disrepair, like Lyndhurst Park Hotel.
- The building is more likely to be well-maintained rather than become derelict or used for more extreme and damaging business models in an effort to stay afloat.
- The hotel use was noisy, particularly at weekends with functions and loud music throughout the day and the proposed use is a benefit to the tranquillity of the area.
- The loss of the hotel will have negligible impact on hotel capacity in the area.
- Smaller hotels increasingly unviable and several have been given permission for change of use to residential.
- Will reduce competition for nearby hotel and other tourist accommodation in the area.
- There are already a number of commercial properties in the area that result in increased road traffic.

7. RELEVANT HISTORY

Change of use to a residential dwelling and associated curtilage (23/01027) refused on 19 December 2023.

5 no. shepherds huts; associated works (20/00047) granted on 31 March 2020.

Erection of building to provide additional 5 bedrooms, office and meeting room (Extension of time limit to implement planning permission reference 94785) (13/98254) granted on 10 April 2013.

Erection of building to provide additional 5 bedrooms, office and meeting room (09/94785) granted on 06 July 2010.

Retention of Shed, Fence and Ducting; Proposed Air-Conditioning/Heating Unit; Acoustic Screen and Fencing (08/92734) granted on 23 May 2008.

New pitched roofs; external cladding; verandah; first floor terraces; alterations to pool room (07/91411) granted on 29 May 2007.

New pitched roofs; external cladding; veranda; first floor terraces (06/90833) granted on 13 December 2006.

Single storey extensions; conservatory and pool enclosure - extension of time limit on planning permission 63476 (03/78067) granted on 23 June 2003.

Ground floor addition (NFDC/96/60285) granted on 24 December 1996.

Single storey extensions, conservatory & pool enclosure (93/51405) granted on 09 March 1993.

Enclosing of swimming pool addition of games room/walkway/extension of dining room (NFDC/87/35828) granted on 18 January 1988.

Extension to dining room/lounge/en-suite shower room and office. (NFDC/87/33758) granted on 03 March 1987.

Addition of reception room and toilets (74/01719) granted on 01 October 1975.

Swimming pool with changing rooms and plant room (NFDC/74/00992) granted on 14 October 1974.

2 storey extension to hotel and erection of double garage. (NFDC/74/00470) granted on 11 July 1974.

8. ASSESSMENT

Application Site

8.1 The application site relates to 'Spot in the Woods' (formerly Hotel Terravina) a former well-established hotel sited within the Forest North East Conservation Area which has been identified as a non-designated heritage asset (the site is on the Authority's published 'Local List' of non-designated heritage assets). It is set on a corner plot, the boundaries of which are lined with trees. The position of the main building is towards the northeastern corner of the site, close to the rear boundary, with a lawn area to its side extending towards Woodlands Road along the western boundary.

Proposed Development

8.2 The application seeks consent for the change of use of the property to a single residential dwelling together with the creation of a larger first-floor terrace above an existing flat roof. Substantial works have already been carried out to the building (including the terrace) and its grounds following

the purchase of the property by the applicants, during the consideration of the previous application for its change of use. That application was refused in December 2023 on the grounds that it was contrary to policies for the creation of new dwellings, the loss of the hotel and the lack of information to demonstrate that the continued hotel use was not viable.

The key considerations that the current application will be considered against include:

- The implications for Policy SP46, which seeks to retain existing serviced visitor accommodation where it contributes to the sustainability of the community. The application includes a viability assessment;
- Whether a new dwelling of the size proposed would be justified in this location;
- Any impact on the surrounding conservation area; and
- Any impact on neighbour amenity.

Consideration

- 8.3 It is noted that the building was originally a single private dwelling. However, given the length of time that has elapsed (approximately 100 years) since it has been in that use, it is not considered that this is a material consideration in the determination of the application which is assessed against currently adopted policies. The site is located within the open countryside where the provision of new residential properties is restricted by the criteria of Policy SP19 and the proposal does not fall within any of these criteria (it is not within a housing allocation or defined New Forest Village and is not for affordable housing or required for agricultural, estate workers or New Forest Commoners). The size of the dwelling would also be larger than would be acceptable under Policy SP21 for a new dwelling (a maximum of 100 square metres). Furthermore, Local Plan Policy SP46 relates to sustainable tourism development and seeks to retain existing serviced accommodation, where it contributes to the sustainability of the local community.
- In the light of the above and the identified conflict with the development plan 8.4 policies, it must therefore be assessed whether there are any circumstances that would justify a departure from these policies. In the consideration of the previous application, a considerable amount of information was provided by the owners of the site at the time that the application was made to demonstrate that they were unable to operate the hotel as a viable operation due to the restricted size of the hotel, a change in the requirements of guests and increased competition from alternative forms of tourist accommodation. However, that information was not considered to be relevant to the current applicants who purchased the property during the application process and could potentially have run the hotel as a going concern with a different business model and in the absence of any evidence to support a departure from policy, the application was refused in December 2023. Reason for refusal 2 stated. "The information provided with the application is insufficient to demonstrate that the hotel use

- could not be operated as a viable business or provide other development opportunities for business and employment purposes."
- 8.5 Since the purchase of the property, the applicants have not sought to run the property as a hotel, rather spending a considerable amount of time and money in extensive works to the building to resolve problems caused by water damage from leaks in the roof and rotting timbers. It is not therefore possible for them to claim that they have personal experience as to whether the hotel use could be made viable. However, an assessment has been carried out by Savills which has considered the viability of the proposal both in respect of the business model purchased by the applicant, using the historic trading information provided with the previous application, and in its current form, trading under a reasonably efficient operator. The assessments have been made with reference to the trading Earnings Before Interest, Tax, Depreciation and Amortisation (EBITDA) and viability is based on the ability of the business to deliver a positive EBITDA.
- 8.6 The assessment concludes that when the performance of the business is considered trading under a reasonable efficient operator, the small scale of the overall business inhibits its ability to absorb market shocks or cost increases and remain viable. A variety of scenarios were run, exploring the effect of decreasing costs where possible, but, even with a reasonably efficient operator, the business had very limited profitability, and not to an extent which would provide a commercial incentive to pursue the operation. When the operation was stress tested against falling occupancy, falling room rates or increasing core costs, there was no possibility that the operation could remain profitable or viable. The report concludes that the hotel would not be viable in its current form as a hotel or hospitality offering. It should perhaps be noted that there have been a number of other, similarly small-scale, hotels and guest houses within the National Park that have also found it unviable to continue to trade and where permission has been granted for their conversion to residential properties.
- 8.7 In terms of the size of the property, it is recognised that the dwelling would be significantly larger than would be acceptable under Policy SP21, based on its floorspace. The fact that it was originally a single dwelling, is also considered to be irrelevant due to the considerable period of time that has elapsed since it was used as such. However, should it be accepted that the hotel use is not viable and cannot be made so, then the residential use of the property is viewed as preferable, in this case, to alternative commercial uses which would generate a higher level of vehicular traffic movements. The site is located outside a defined New Forest village and therefore its subdivision into smaller, policy compliant, dwellings would not generally be acceptable and would have a greater impact on the historic asset as well as the character and appearance of the site and surrounding conservation area, should the garden also be divided. In these site-specific circumstances, it is not considered that an objection to the proposal based on the size of the property could be sustained.

- 8.8 The impact of the proposals on the locally listed building must also be taken into account and, as set out in the Conservation Officer's comments, securing the on-going care and maintenance of a heritage asset is very important and best achieved by a use that it is compatible with conserving its heritage significance. The change of use to a dwelling would serve to secure its long-term use, protection and maintenance of the historic building, as supported by Policy SP16. Concerns were raised about some of the works that had been carried out, most notably the removal of the faux pitched roof over the single storey extension to the south of the building and its replacement with a glazed balustrade. Not only did this reveal the full extent of the flat roof that the faux pitch sought to conceal, but the glazing was considered to be an incongruous suburban feature that was not in keeping with the quality or character of the Victorian building. Amended plans have been received which propose an alternative means of enclosure around the flat roof/terrace in the form of metal railings, painted black, which would be more traditional and would not significantly or adversely affect the character and appearance of the heritage asset.
- 8.9 The site is located in the conservation area and, under Section 72 of the Planning (Listed Buildings and Conservation Areas) Act special attention should be paid to the desirability of preserving or enhancing the character or appearance of that area and this is reflected in Policy SP16 of the Local Plan. In this case, the change of use of the building, where it has not been extended, does not result in an increased visual impact on the surrounding area. The most visible part of the alterations (the glazed balustrade) is to be replaced with a more appropriate design, recessive black railings rather than the reflective glazing and would be less intrusive overall. The site is surrounded by trees and, whilst some of these have been removed (with the consent of the NPA Tree team), there are sufficient remaining to ensure that the building is not unduly intrusive in or detrimental to the character and appearance of the conservation area.
- In terms of impact on neighbour amenity, the objections that have been 8.10 raised relate primarily to the noise and disturbance arising from the extended period over which works have been carried out to the building and the site, together with loss of privacy through overlooking from the extensive first floor terrace, and light pollution. To take first the overlooking point, the terrace is located on the southwestern side of the building and the nearest point of the terrace to the boundary of any adjacent property is a minimum of 37m – this would be a very restricted view from the northeastern corner of the terrace looking north along the rear of the building or from the northwestern corner, leaning out beyond the corner of the building. From both of these vantage points, any view of the neighbouring dwelling (which is a further 14m from the boundary) would be obscured by trees along the northern boundary of the site. Other properties are further away and views would again be restricted by trees, not only on the application site but also along their boundaries. Given these distances and the level of screening, it is not considered that it would be possible to sustain a reason for refusal on the grounds of loss of privacy through overlooking.

- 8.11 Other objections relate to the noise and disturbance from the works carried out, together with noise from the use of the astroturf pitch that has been installed in the northwestern corner of the site and excessive external lighting causing light pollution. In terms of the noise, it is to be hoped that arising from the works to the building has now ceased. The football pitch is used by the applicants' children and the noise generated would be in line with the use of a residential garden by the family and, given some of the comments made by neighbours about the noise arising from functions at the hotel, is not considered to be any more detrimental to amenity. Rather, it is possible that the change of use to a single residential property could reduce the level of activity on the site and hence the potential for adverse impacts through noise and disturbance and would certainly generate fewer vehicle movements from guests, staff and deliveries.
- The proposal would result in a new residential dwelling and therefore would 8.12 usually require the provision of measures to mitigate the in-combination recreational impacts of the development on the New Forest and Solent ecological designations (Special Protection Areas, Special Areas of Conservation and Ramsar sites). However, as the proposal would result in a single dwelling, albeit sizeable, there would be a net reduction in the overall level of occupation and consequent recreational impacts. It is not therefore considered that there would be any increase in impact on the ecological interests of the nearby New Forest and Solent protected sites or conflict with the Habitats Regulations. In addition, the potential impact on water quality in the Solent's internationally designated sites are to be considered for applications result in in a net increase in overnight accommodation. As the number of bedrooms is not to increase - and with the removal of the shepherd's huts would actually decrease- the water quality impacts relating to nutrients do not require further assessment.
- 8.13 A number of other issues have been raised in the letters of objection. including works that are said to have been carried out without any planning permission, including inappropriate lighting, the provision of an astroturf football pitch and new fencing. Reference is made to extensions to the rear or side of the property, though it has been confirmed by the applicant's agent that there have been no additions made to the building, other than those specified in the application. This is borne out by the comparison of the existing/proposed floor plans against plans provided with previous applications. The other works to the building, including any internal alterations or repair work, would not be considered to be development requiring planning permission. Works in the grounds of the site, such as the laying of the astroturf pitch, could be carried out as permitted development within a residential curtilage, subject to ensuring that the surface was permeable or that any runoff water did not affect the adjacent road. However, as hotel uses do not have similar permitted development rights and this aspect of the works that has been carried out does not form part of the application under consideration, it would be necessary to require a further application for these works if the application is not permitted. Should the application be approved, it would still be reasonable to request information about the construction of the pitch in order to ensure that there

is no issue with surface water runoff. The occasional use of the site to land a helicopter does not require planning permission. Fences, up to 2m in height, can be constructed as permitted development where they are not adjacent to a road and, in this case, the fence has been set back from the road behind the trees on the boundary.

8.14 The use of external lighting has also been raised as an issue, both in terms of lighting on the buildings and uplighters illuminating some of the trees within the garden. It is understood that at least some of the lighting (including the uplighters) was in place prior to the applicants purchasing the site, but there is no information about the extent of lighting that is currently in place. Since the lighting requirements of a dwelling are considered to be less than that of a hotel, it is considered to be reasonable to include a condition requiring a lighting strategy to be agreed with the Authority in order to ensure that the installed lighting is appropriate and would not have an adverse impact on the dark skies of this rural area or its ecology.

Conclusion

8.15 The change of use from a hotel to a single residential dwelling does not accord with all policies of the Local Plan. However, in this case, it is not considered that it would be possible to sustain an objection to the loss of tourist accommodation and there is policy support for the proposal in terms of its benefit to the long-term maintenance of the heritage asset and a reduction in the overall level of activity on the site. In these site-specific circumstances, the application is recommended for permission.

9. RECOMMENDATION

Grant Subject to Conditions

Condition(s)

1. Development shall only be carried out in accordance with plans:

DR1 - Location plans

100 - Block plan

101 Rev. P1 - Site plan

103 Rev. P3 -Proposed first floor and roof plan

104 Rev. P3 - Proposed elevations

No alterations to the approved development shall be made unless otherwise agreed in writing by the New Forest National Park Authority.

Reason: To ensure an acceptable appearance of the building in accordance with Policies SP16, SP17, DP18 and DP2 of the adopted New Forest National Park Local Plan 2016- 2036 (August 2019).

2. Notwithstanding the provisions of the Town and Country Planning (Use Classes) Order 1987 (as amended) and the Town and Country Planning (General Permitted Development) (England) Order 2015 (as amended), or any subsequent re-enactment of these Orders, the building the subject of this permission shall be used for the purposes of Class C3 (residential) and for no other purposes whatsoever, without express planning permission first being obtained.

Reason: In the interests of the amenity of nearby properties in accordance with Policies DP2 and SP15 of the New Forest National Park Local Plan 2016-2036 (August 2019).

3. Within three months of the date of this permission, a lighting strategy with details of all existing and proposed external lighting installed or to be installed on the site shall be submitted to and approved in writing by the New Forest National Park Authority. No additional lighting, other than that approved, shall be installed without specific planning permission having been granted.

Reason: To protect the amenities of the area in accordance with Policies DP2, SP6 and SP15 of the adopted New Forest National Park Local Plan 2016 - 2036 (August 2019).

4. Within three months of the date of this permission, details of the proposed railing balustrade, including the colour, shall be submitted to and approved in writing by the New Forest National Park Authority. The works to replace the existing balustrade shall be carried out no later than three months from the date that these details are approved.

Reason: To ensure an acceptable appearance of the building in accordance with Policy DP2 of the adopted New Forest National Park Local Plan 2016 - 2036 (August 2019).

5. Notwithstanding the provisions of the Town and Country Planning (General Permitted Development) England Order 2015 (or any reenactment of that Order) no extension (or alterations) otherwise approved by Classes A, B or C of Part 1 of Schedule 2 to the Order shall be erected or carried out without express planning permission first having been granted.

Reason: In order to control any future extensions to the property and in the interests of amenity.

