



## **First Quarter Progress Report 2024/25**

## Key Performance Indicators 2024/25

YE Target	Q1	Q1 + Q2	Q1,Q2&Q3	YE	DoT
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### National Park Family Indicators

#### Development Control

No. of planning applications received this year to date	140				
% of planning applications by type dealt with in a timely manner:					
Major applications determined within 13 weeks	60%	100%			
Minor applications determined within 8 weeks	65%	75%			
Other applications determined within 8 weeks	80%	84%			
% of planning applications approved	85%	97%			
Average additional time for those missing deadlines (excluding delays by S106)	Unable to provide this information from Agile or Power BI reports				

### NFNPA Local Indicators

<b>Protect</b>					
Number of planning decisions delegated to officers as a % of all decisions	90%	95%			
Appeals allowed against refusal of planning permission by the Authority (% of appeals)	35%	33%			
% of enforcement cases dealt with in a timely manner:					

acknowledge complaints within 3 working days	90%	78%			
carry out initial investigation within 15 working days	90%	72%			
check compliance with enforcement notices within 5 working days of the expiry of the compliance period	100%	100%			
initiate action for non compliance with an enforcement notice within 15 working days	100%	100%			
Total number of tree work applications received	c600	146			
Number of planning consultations received by the Archaeology Team (on behalf of NPA and NFDC)	c120	50			
Number of visitors to the New Forest Knowledge website	c100,000	29,981			

### **Enjoy**

Combined social media audience	150,000	140,039			
Number of Climate Pledges received to date	1750+	1,561			
Number of promoting understanding face-to-face contacts (education, events, rangers, talks, training)	20,000+	8,375			
Number of Pedall participants	5,000	1,588			

### **Prosper**

External/Partner funding committed to projects run by the Authority this year	£1.0m+	£1.9m			
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### **Achieving Excellence**

Information requests processed within statutory deadline	100%	100%			
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Complaints processed within 20 working days	100%	71%				
Member participation in attending committees	82%	73%				
Undisputed invoices paid within 30 days	98%	98%				