**CUSTOMER FEEDBACK FORM**

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| **Name:** |  |
| If you would like us to respond to your feedback, please provide details of how you would prefer to be contacted. |
| **Contact details:**e.g. email, postal address |  |
| **Date:** |  |
|  This is a: [ ] Compliment [ ] Comment [ ] Complaint  |
| **Details (please provide as much information as possible):** |
|  |
| **Please hand this form to reception or return to:**The Information and Data Protection Officer, New Forest National Park Authority, Lymington Town Hall, Avenue Road, Lymington, SO41 9ZG |
| **How we will use your information**The New Forest National Park Authority (NPA) will use your information to investigate and respond to any comments, compliments or complaints you may have about services we provide. The legal basis for our use of this information is for the performance of a task carried out in the public interest or in the exercise of official authority vested in the NPA. It will be held securely and will not be used for any other purposes, nor will it be supplied to anyone outside the NPA without first obtaining your consent, unless we are obliged or permitted by law to disclose it. We will keep your personal information in line with our retention policies. More details on how we hold personal information can be found at: [www.newforestnpa.gov.uk/privacyandcookies](http://www.newforestnpa.gov.uk/privacyandcookies). Should you require further information about how your details will be used or stored and/or would like to access any information we hold about you, please contact our Information & Data Protection Officer (Tel. 01590 64 6653). |